

# DAVID D. DRODDY

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## Profile

### Certifications

- HTML, JavaScript, CSS, DHTML and ASP

### Skill Set

- *Platforms:* Linux Admin., Windows 2000 Server Admin., 95, 98, NT, XP, Mac OS, Unix, DOS
- *Web Development and Tools:* Homesite, Dreamweaver, Photoshop, Flash, WebTrends
- *Server/Back-end Technologies:* Apache, Perl/Bash, ColdFusion, CFML, IIS, ASP, SQL Server, SQL
- *Other:* Word, Access, Lotus Notes, WordPerfect, Acrobat, PageMaker

## Education

### Certified JavaScript Developer I & Internet Foundations Specialist

November 2000

[TrainX](#) w/ [iGeneration](#) Certification, Miami

### Bachelor of Arts in Liberal Studies with a Minor in Music

April 2000

*Florida International University*, Miami

## Experience

### Part-time Web Developer

October 2001 - Present

*American University*, [Washington College of Law](#), Washington, D.C.

- Responsible for administration and maintenance of RedHat Linux/Apache/ColdFusion web server and MS SQL Server since December, 2001.
- Cut process time substantially in several departments by developing, implementing and training on new data-driven, web based applications.
- Responsible for a considerable reduction in web maintenance hours by designing and implementing CSS and ColdFusion includes for top level, site-wide page characteristics.
- Converting PhotoShop designs for new sub-sites into HTML along with any necessary DHTML, CSS, JavaScript and CFML.

### IT Technical Assistant

April 2001 – June 2001

[Hastings and Hastings](#), Miami

- Significantly reduced setup time for new equipment deployment by implementing ghosting procedures and documenting entire process including hardware and software installations and upgrades, Windows 2000 network and dial-up connections, user permissions, joining machines to network, configuring applications for offsite and office network access.
- Trained new IT employees, created and maintained inventory throughout deployment.

### Technical Instructor & Consultant

December 2000 - April 2001

[TrainX](#), Miami and Trinidad

- Taught certification courses in HTML, JavaScript, DHTML and ASP.
- Consulted on the development of a prototype, modular web site using HTML, CSS, JavaScript, ASP and VBScript.
- Responsible for coding front-end interface, client-side validation and back-end integration.

### Customer & Technical Support Representative

May 2000 - September 2000

[Deneba Software](#), Miami

- Responsible for troubleshooting, diagnosis and resolution of technical issues for users of the Canvas graphics suite.
- Worked in collaboration with the R. & D. and Testing departments to identify, report, and resolve software bugs.

### ISP Technical Support Supervisor

July 1997 - May 2000

*Cybergate* ([was bought by Earthlink](#)), Fort Lauderdale

- Managed technical support staff, resolving escalated customer issues with dial-up and web-hosting services including: DUN / TCP/IP, email, FTP, telnet, CGI, HTML, Miva Merchant, file and server permissions, WebTrends, MS FrontPage, NetObject's TopPage, Real Server, and SQL Server.
- Worked with Systems Administration department to identify and resolve problems with account activations and server permissions.